# Win more public sector bids

Understanding how to exploit the public sector tender evaluation process is vital to winning work in this highly competitive arena. Having the best product or service often isn't enough to secure you the business. Our public sector bidding course provides the knowledge and insight your team needs to focus your bid, influence the evaluators, and convince decision makers.



# **Mastering the Public Sector**

Your team needs a proven approach for constructing bid responses that resonate with evaluators. Our training provides step-by-step guidance to help your team:

- Ensure all questions are fully answered whilst being easy for the evaluator to assess and score
- Understand how to achieve the maximum score
- Craft the bid so that if any resulting score is lower than expected, it can be robustly challenged

We tailor courses to meet your specific business needs and public sector focus. Every course uses bid material extracted from your recent submissions. Our training is highly interactive and focuses on the skills, techniques and knowledge your team needs to win.

# 2 Day Course (Classroom or Online)

An astute bid team can gain a significant competitive advantage by understanding how to implement the public sector rules to their advantage. Seasoned public sector professionals will also gain insight from this training. For those less experienced, it is an opportunity to get to grips with the nuances of this challenging bid environment. The 2 day course blends both education and skills development. Your team will learn how to interpret the rules whilst practicing new skills and techniques which can be deployed on your very next bid.

## Over 2 consecutive days we discuss:

- How to exploit the procurement rules for competitive advantage
- What evaluators want and why we must please them
- · Providing assurance to decision makers
- · Competitive strategies to defeat the competition
- Executive Summaries that truly articulate your value
- Developing compelling content to achieve maximum scores
- Getting the best from your Solution and Technical Experts
- Writing techniques that deliver essential incremental gains
- Evaluator empathy



'The 2 day workshop was absolutely brilliant. Engaging, to the point, tackling all the important elements of the bid process. Really an eye opener for all. Despite the seriousness of the subject, there was a lot a humour and fun segments to keep the energy going. We thoroughly enjoyed it and got huge value out of it. Andy and Peter were fantastic.'

Leann Barnes, Client Sales Manager



### **Exploiting the procurement rules for competitive advantage**

We start with a review of the evaluation process and the rules which the evaluators are bound by. We then look at how these rules can be used to gain a competitive advantage.

### What the evaluators want and why we must please them

Every bid must be critically evaluated by a person or team and then scored. Their work is reviewed, and a final score is allocated. However, these are real people who have some discretion about the scores they recommend and who they finally select. We look at how you can influence them to use their discretion in your favour.

### **Providing assurance to decision makers**

Any service failure after contract award will reflect on the ultimate decision makers who chose the supplier. Therefore, the decision makers are reluctant to award a contract to any supplier who cannot provide assurance they will deliver. We show you how to give the decision makers the feel-good factor.

### Competitive strategies to defeat the competition

To win a war, you must know your competitor's capability as well as your own. We show you how to identify your competitive positioning and use that information to form your bid strategy. We show you how to roll out that strategy and improve your win chances.

### **Executive Summaries that truly articulate your value**

The Executive Summary should never be an afterthought. It should be the focus of the entire bid effort from the outset. We show you how to develop an Executive Summary which is at the centre of your bid, that will be used by the evaluators to support their decision to recommend you as the winner.

### **Developing compelling content to achieve maximum scores**

We show you how you can match your response content to the key criteria needed to score points. Then we show you how to increase the points scored.

### **Getting the best from your Solution and Technical Experts**

Bid contributors are rarely taught how to write compelling proposal content. Responses written from a purely technical perspective generally result in low scoring proposals. How much better would it be if the contributors provided answers that could be dropped into the final bid response without rework? We will show you how to achieve this.

### Writing techniques that deliver incremental gains

Your response will score poorly if it is difficult to understand. We will share some simple techniques and tools to increase the comprehensibility of all your bid responses, allowing you to achieve those incremental scoring gains that will improve your win rate."

### **Evaluator empathy**

The evaluator must allocate a score by picking through your response whilst following a complicated set of rules. Understanding the enormous challenge evaluators face will help your team empathise with them, and fully understand the importance of delivering a bid that is easy to score. This unique exercise at the conclusion of the course brings everything together and will change your bid team's perspective on bid writing forever.





# Who would benefit from attending?

**Sales Leads** should attend to develop their understanding of how to influence public sector decision making, and how to guide their team to craft bids effectively in this rules-driven process. It will:

- · Enable higher win rates through insight and positioning.
- Demonstrate the value of adding insight into strategy and win themes.
- · Steer the bid team to game the process.
- Show how to build an effective communication strategy, despite the public sector restrictions.
- Provide an understanding of how the process can be used to the advantage of the bidder.

**Bid Leaders/Managers** who may be nominated to lead proposals should attend to understand how to guide their team to craft bids effectively in this process-driven environment. They will be able to hone their skills to better:

- Craft the framework to successfully guide the contributors.
- Help the team to storyboard compelling content and maximise scoring through robust and forensic processes.
- Develop a strategy, win themes and solution most likely to bring bid success.
- Ensure the bid is crafted to exactly address the questions.
- Review the submission to drive quality and to maximise scoring.

**Service Delivery Leads** who will be responsible for developing the solution and possibly running the service once the business is secured should attend to further develop:

- Their approach to building winning service delivery models that balance price against quality to maximise scoring and hence win chance.
- Their skills in leading the deconstruction of requirements and questions to generate compelling content.
- Their ability to lead the client engagement to provide high levels of assurance to the evaluators.

**Bid Writers** should attend to improve their approach to:

- Content Plan development and writing high scoring responses.
- Extracting compelling content from key stakeholders.
- Engaging senior colleagues in value proposition development.
- · Writing winning executive summaries.

**Contributors** or subject matter experts (SMEs) should attend to:

- Understand the public sector tendering environment and how to play a winning part in it.
- Acquire skills in crafting answers to the questions being asked which will lead directly to high scores.
- Understand their critical role in solution development and how to respond to scoring criteria in solution decisions.
- How to balance solution against cost to achieve a better score.
- Hone skills in content plan development and writing compelling responses.

