# The Bid Lifecycle Challenge



# **Capture Phase**

# **Customer Requirement Identified**

Is there a defined customer need? Is it a real need or a perceived one?

#### **Opportunity Pipeline**

Do you have sufficient information about the client and competition to call out the opportunity? If not, can you quickly gather it?

#### **Solution Development**

Do you have a solution that can be delivered within the client's timescales and budget? Have you developed and tested this with the client to shape the RFP requirements?

#### **Value Proposition Development**

Can you quantify how your solution will meet or exceed the client's requirements?

#### **Bid Marketing**

Is your value proposition visually compelling? Does it address all decision makers' needs? Does it pass the five second 'Billboard' test?

# **Bid & Pursuit Phase**

#### **Win Strategy**

Does your win strategy balance the needs of the client with internal pressures and the competition? Is it fully understood by everyone contributing to the bid?

#### Qualification

Do you have enough information to objectively assess whether an opportunity represents good, profitable business? Can you provide a compliant solution? Can you deliver it? Can you win it?

#### **Bid Resource Allocation**

Can you assemble a winning bid team within the timescales? Are all the supporting functions aligned to the bid requirements?

## **Pre-proposal Planning**

Can you draft an Executive Summary before the RFP arrives? Have you pre-empted questions about your solution and drafted answers?

#### **RFI Submission**

Does your team understand the importance of the RFI phase in the procurement cycle? Is your response a capability statement or a focussed, high-scoring proposal detailing why you will win?

#### **RFP / ITT Submission**

Do you manage the RFP / ITT submission as a distinct project in parallel with the bid campaign?

#### **Bid Presentation**

Does your presentation clearly articulate your value proposition and win themes? Do you run a dress rehearsal? Do executive sponsors attend?

#### Clarifications

Are you using clarification questions as a positioning tool and strategic sales enabler?

#### **Bid Negotiation**

Have you modelled the risks and financial impact of any anticipated negotiation? Have you calculated your best and final offer?

#### Award

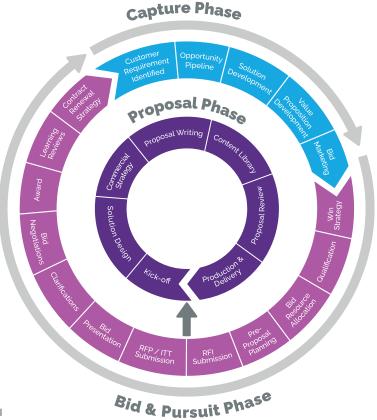
You won! Do you have a detailed bid handover plan? Do you formally recognise the team's achievement? Are you personally rewarded? If you lost, do you run for cover?

#### **Learning Reviews**

"We won because of our relationship". "We lost because we were too expensive". Do your learning reviews get to the details underneath these generic responses?

#### **Contract Renewal Strategy**

Your 'A Team' won the original bid but do you take the same approach with the re-bid? Is incumbent complacency fully understood?



# **Proposal Phase**

#### Bid Kick-off

Do all key stakeholders and executive sponsors attend the kick-off meeting? Do they commit to both the win strategy and delivering their contributions in line with key deadlines?

#### **Solution Design**

Are your subject matter experts skilled at producing proposal content that articulates complex detail in a way this it is easy to assimilate and score?

#### **Commercial Strategy**

Is your client's view on 'price versus value' understood by key decision makers? Are you exploiting differences in financial models and assumptions?

# **Proposal Writing**

Can your proposal writers articulate the solution and value proposition in a way that engages the evaluator, creates empathy and scores maximum points? Do they have the skills to deconstruct questions, storyboard responses, and communicate in plain written English? Do you have a process for managing the risks associated with Generative AI content?

#### **Content Library**

Do you have access to a library of professionally written proposal content that is both current and easily customisable?

#### **Proposal Review**

Does your review team emulate the evaluation team? Are clear expectations set for reviewers? Do you have independent proof-readers? Do you tag content that can be reused in future bids?

## **Production and Delivery**

Does your production plan have contingency built in? Have you considered outsourcing? If delivering electronically, do you consider file size and the customer's upload limits?

